

Risk Management for Professionals

Recognising Risk

- Case history. Yours and others'.
- Expectation gap.
- Breach of Contract.
- Sphere of expertise.
- Training/induction.
- Supervision.

Common Causes

- Inadequate instructions/brief.
- Not understanding client's needs.
- No Contract / terms of agreement.

More Common Causes

- Missed diary dates
- Outside area of expertise.
- Miscalculation.

Yet More Common Causes

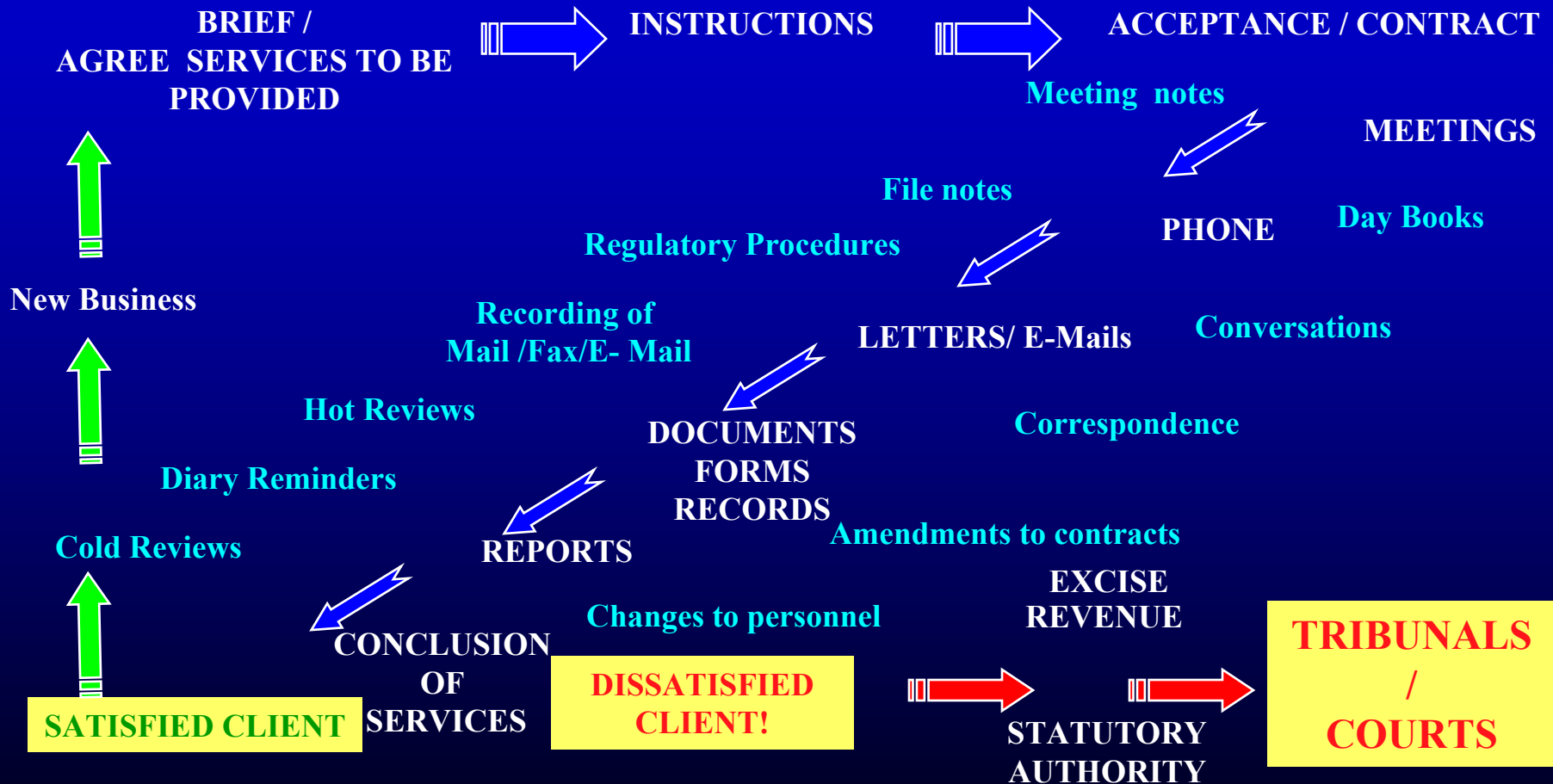
- Poor communication.
- Poor support services.
- Poor report writing.

Still More Common Causes

- Carelessness.
- Inadequate supervision /quality control
- Arrogance.

Risk Management for Professionals

The Paper-trail of Evidence



Risk Management for Professionals